

## ORDER FORM – MANE ATTRACTION

Name:

Return Address:

Phone number (For delivery purposes only):

Email Address **REQUIRED** (To allow us to email your Invoice to you):

I would like to order the following:

Piece:

Quantity required:

Measurement (If ordering a bracelet):

Are you supplying your own Horses hair? (please Circle) YES or NO

Do you require the Washing Service? (provided for a small \$5 fee) YES or NO

Your preferred return Postage method (Please circle):

Normal Parcel Post \$10

Express post \$15

Is this order for Christmas (please Circle) YES or NO

Notes to add to your order.....

If you would like to place an order for any additional pieces, please print out a separate form for each item.

Once your order is ready, we will email you an Invoice, payment can be made by PayPal or Credit Card.

By placing your order, you are agreeing to our Terms and Conditions. The Terms and Conditions are available to view on our website at the following address.... <https://www.maneattraction.com.au/terms-and-conditions/>

If you have any questions please email us at [sales@maneattraction.com.au](mailto:sales@maneattraction.com.au)

## FREQUENTLY ASKED QUESTIONS

### **Q. How much hair is required for a Bracelet, Tassels or Necklaces?**

A. We will require about the thickness of your **index** finger and a minimum length of 40cm, (however the longer the better) of **TAIL** hair for most bracelets. The length of the tail hair is important so the longer the better. Please secure the hair with a rubber band or similar.

Customers will have their unused hair returned with the order.

### **Q. How much hair is required for a Pendant, Ring, Bookmark or Memory Locket?**

A. For the Pendants we will require about the thickness of your little finger and a min length of 15cm (however, the longer the hair the better)

For the Ring a length of 40cm of tail hair only will be required.

For the Memory Locket and Bookmarks 30-40cm in length will be required. If you are unable to send the minimum length of hair for the Locket we can make an alternate Half braid or Twist Braid.

Customers will have their unused hair returned with the order.

### **Q. How do I work out my bracelet measurement? Why not a wrist measurement?**

Because everyone likes to wear their bracelets differently, we therefore ask that a bracelet measurement be sent instead of a wrist measurement. Some people like to wear their bracelets with a loose fit whereas some people like a tighter fit. Your bracelet is custom made to be your perfect fit.

Wrap a measuring tape around your wrist where you would ideally like your bracelet to sit, then extend the tape to where it is a comfortable fit for you and that will be your bracelet measurement. Alternatively, if you do not have a measuring tape you can use a piece of string or similar to wrap around your wrist, then after you have worked out the fit that is comfortable for you, lay the string flat and measure its length with a ruler etc.

Customers must ensure the bracelet measurement (NOT a wrist measurement) is accurate. This measurement will be the inner circumference of your bracelet. Consequently, Mane Attraction – Custom Horse Hair Jewellery will except no responsibility if your piece is too big or too small.

## **Preparation and Postage of your Horses hair.**

Secure the hair with a rubber band or similar. Please ensure the hair washed thoroughly (unless the Washing Service has been ordered) with normal human shampoo, no conditioner, and left to air dry. Once dry, give it a good brush to remove any debris, knots etc.

Please place the hair in a plastic zip lock/sandwich type bag with your details written on the bag.

The address to send the hair to is:

Mane Attraction P.O. Box 878, Strathfieldsaye Vic 3551